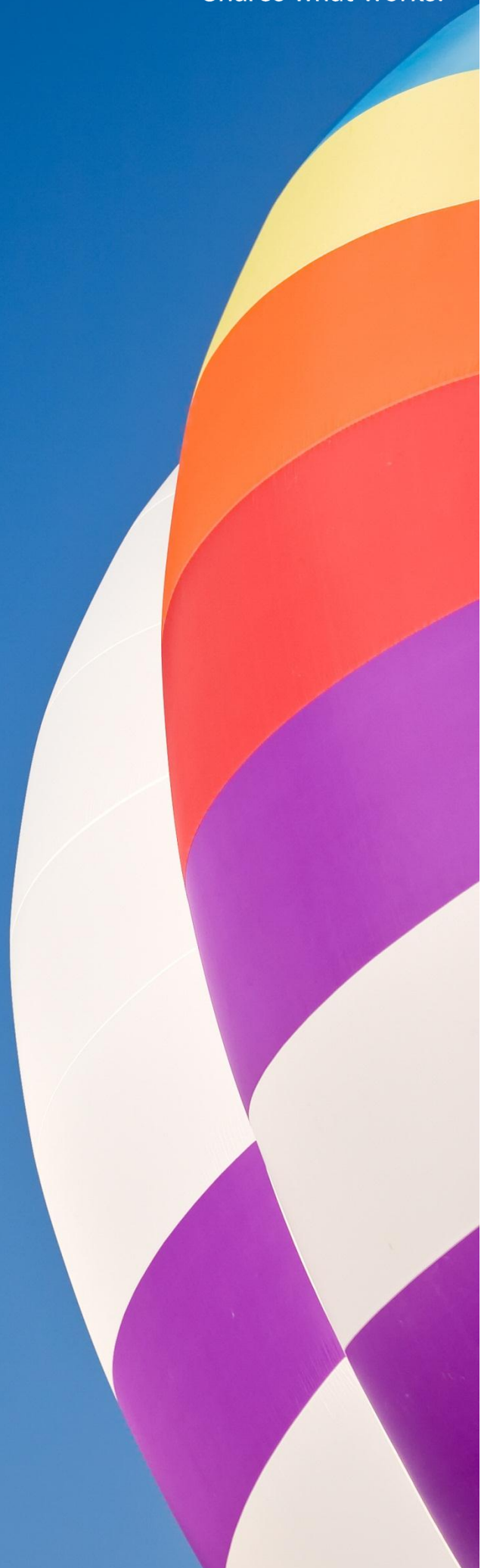


Join the Assessor Community



The EFQM Assessor Experience

Joining an EFQM Assessment Team is a unique learning experience. Where else do you get the opportunity to work with a diverse multi-national team, with a range of backgrounds and experiences on a real project? How else would you get the opportunity to spend time with an organisation, understanding their strategic challenges and helping them to understand what they need to do to progress their journey towards excellence? Where else can you practice gathering, compiling and rapidly processing information from a number of different sources that enables you to gain insights into an organisation in a few days, impressing their management team?

“Usually, especially in larger organisations, your benchmarks are set within the company or within the industry. As an assessor though, you get the opportunity to take a look at new companies, new ways of working and good practice examples.”

Enrico Tosco, HR Manager, Telecom Italia



Treasure Your Talent

Over the years, we've watched many of our assessors progressing in their careers, using the skills and experience they've learned as an assessor to provide valuable insights into their own organisation. The ability to see the “big picture”, to see through the complexities of the operations to understand the linkages, both inside and outside the organisation, and propose practical solutions are highly desirable skills.



“I've been able to use the skills I've learned as an assessor to gain additional insights into our own business. This ability to understand the interdependencies between departments and taking a strategic view has been invaluable in my personal development.”

Mia Goetvinck, Director Business Excellence & CSR, Ricoh Belgium

During the process, assessors gain new contacts, extend their network and benefit from practical insights into different ways of working that they can take back into their own organisation. One of the benefits of the EFQM Network is that when you don't know how to do something, you'll almost certainly know someone who does. The personal connections you make can be important when it comes to developing innovative solutions in your own organisation.



In March 2011, 135 assessors from 27 countries came together in Brussels to begin the EFQM Excellence Award 2011 assessments. These people come from a diverse range of organisations, from the private and public sectors, from SMEs to global multi-nationals. They also bring a wider range of experience and skills to each team. The assessors are not just “business excellence professionals”; they come from a wide range of backgrounds and disciplines, from HR to IT, from Finance to Supply Chain Management. And it’s this diversity that brings benefits not just for the applicants in the feedback and insights they ultimately receive, but to the assessors themselves.

Will you join us in 2012?

Joining the Assessor Community

We are always looking for new people, with new skills and experience, to enhance our assessor pool. We need people with practical experience from a range of backgrounds and disciplines. We need people who thrive in a team environment and want to learn, both from their peers and the organisations they assess.



If you want to act as an EFQM Assessor, please contact samuli.pruikkonen@efqm.org



Developing your skills as an Assessor

For experienced assessors, we now offer the Master Assessor Training. This course is designed to give you the skills you will need to effectively lead an EFQM Assessment Team.



“Many thanks again for this valuable, and highly practical training that has provided me many validated good practices, many new insights into assessment process, and my related personal behaviour and attitude!”
Felix Horner, Improvement Manager, SUVA

For more information on becoming an EFQM Assessor, joining an EFQM Assessment Team or further enhancing your assessment skills, please see [our website](#) for details or contact us via e-mail (info@efqm.org) or telephone (+32 2 775 3514).



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