

## José Morais

### 1 – Personal Information

**Name:** José Alberto de Morais Pereira Santos

**Date of birth:** 18/08/1956

**Nationality:** Portuguese

### 2 – Academic Training

- 1975 – 1980 - University of Coimbra – Faculty of Science and Technology - **Degree in Mechanical Engineering**
- 1980 – 1981 - Welding and quality Institute - **Postgraduate degree in Welding Engineering**
- 1984 – 1985 – New University of Lisbon - **Postgraduate degree in Quality Engineering**
- 2006 - 2007 - ISCTE-OVERGEST- Lisbon University - **Postgraduate degree in Management Control**

### 3 – Professional Qualifications and References

- EFQM Validator
- EFQM Leader for Excellence – Level 1
- EFQM Tutor (C2E, L4E, EAT)
- EFQM Assessor Trainer
- Certified Coordinator Auditor ISO 9001
- Certified Trainer (EDF 3882/98 DC)
- Portuguese Excellence Award Assessor
- Fundibeq Assessor - 2010, 2011, 2012, 2013 and 2014
- Trained in "Reengineering and Production Management Systems" by IAP - Institut für Angewandte Produktionstechnologie GmbH, Germany – 1998
- CAF 2006 Training Event "The Common Assessment Framework in Action" – European Institute of Public Administration (EIPA) – 2006
- CAF 2013 "The Common Assessment Framework: The Reference Model for Total Quality Management in the Public Sector " – European Institute of Public Administration (EIPA)
- Member of the "Forum for Certification" organized by IPQ - Portuguese Institute of Quality, as "individual expert"
- Co-founder of OPEN – (industrial and services business incubator). President of the Supervisory Board since its foundation (1997) until 2008
- Teacher, at Minho University, of the "Master course in "Engineering and Quality Management – Module "Leaders for Excellence", since 2014
- Secretary of State for Education Development and School Administration on the XX Portuguese Constitutional Government

### 4 - Professional Experience

**1981 - 1984**

Company: Welding and Quality Institute, Welder Engineer

**1984 - 1986**

Company: Arsenal do Alfeite – Navy Shipyard, Quality Control (Non Destructive Tests & Laboratory) Manager

**1987 - 1989**

Company: TIMEX Portugal, Quality Control Manager, Time Study & Industrial Engineering Manager

**1990 - 1991**

Company: Globasis – Engenharia de Sistemas, SA, Director of Consultancy Department

**From 1991 to 1992 and from January 2001 to April 2002**

Company: TPE – Transformação de Plásticos de Engenharia SA, Board Member

**From 1999 to 2005**

Company: Inova – Higiene e Segurança Lda, Managing Director

Company: Inova RH – Recursos Humanos Lda, Managing Director

**From 1991 to 2005**

Company: SOTIQ – Sociedade para as Tecnologias da Informação e Qualidade Lda, Managing Director

**From 1991 to March 2007**

Company: Inova – Engenharia de Sistemas SA, Managing Director

**Since April 2007**

Company: Lexus – Consultores, Lda, Managing Director

**5 – Assessments according to EFQM Model**

- IGFSS – Instituto de Gestão Financeira da Segurança Social – Assessor “R4E” - 2009
- Servilusa – Assessor Team Leader “R4E” - 2010
- Groundforce - Assessor “R4E” - 2011
- IGFSS – Instituto de Gestão Financeira da Segurança Social – Assessor Team Leader “R4E” - 2011
- Bosch Car Multimedia Portugal, SA – Assessor team leader - PEX-SPQ 2012.
- Alliance Healthcare - Assessor Team Leader “R4E” - 2013
- Pierburg, S.A., Pierburg Gestión e Pierburg Systems, Spain – Assessor Team Leader - 2015
- Alliance Healthcare - Assessor - PEX-SPQ 2015
- Direção Regional de Organização e Administração Pública-DROAP- Região Autónoma dos Açores – Assessor Team Leader “R4E” - 2015
- CTT – Portuguese Post – Validator C2E – 2015
- Agrupamento de Escolas do Bomfim – Validator C2E - 2016

**6 – International assessments according to Fundibeq Model**

- 2010-AES Eletropaulo S.A. Brazil;
- 2011-AES Sul, Distribuidora Gaúcha de Energia S.A., Brazil;
- 2012-Companhia Energética do Ceará, Brazil;
- 2013-Sabesp- Companhia de Águas e Saneamento de São Paulo, Brazil.
- 2014 – Eletronorte - Centrais Elétricas do Norte do Brazil S.A.