



EFQM
Ambassador

PERSONAL INFORMATION:

Jose-Antonio Calvo Maguregi

Date of birth: 30/01/1968 1968

Nationality: Spanish.

Phone number:+34 667483126.

jacalvo@acordeconsulting.com

<http://es.linkedin.com/in/joxeancalvo>

www.acordeconsulting.com

(Bilbao, Basque Country Spain)



BASIC ACADEMIC AND PROFESSIONAL INFORMATION:

Founding Partner and CEO of "Acorde Consulting", company focused on management consulting and training Main areas covered are: strategy, excellence, HR Management, Innovation, Process management, Quality, etc. Main customer is the management team and Board of Directors of all kind of companies.

Degree in Economics and Business Administration

Master in International Trade

Master in Finance Management

Languages: Spanish (native), English (operational proficiency), French (elementary).

Consultant experience:

Since 2000: senior consultant with wide experience in the areas of strategy planning, EFQM-Excellence, Process Management, quality, HR Management, etc..

Wide experience in all economy sectors, private companies, public bodies and institutions, both local and international companies. More than 150 customers and projects personally led.

Trainer experience:

Since 2000: trainer in several areas, in collaboration with prestigious Universities, public bodies and other institutions. More than 100 training courses with a high average level on trainees surveys. Main areas:

- Excellence management.
- EFQM Assessment.
- Strategy Planning.
- Process Management.
- Leadership.
- Change Management.
- Etc..

EFQM related experience and certifications:

- **EFQM Licensed Advisor.**
- **EFQM Ambassador.**
- **EFQM Excellence Award Assessor since 2000** and **Assessment team Leader** since 2005
- EEA Assessments: Arçelik (Turkey), Medicor (Hungary), TNT (Estonia), Siemens (Germany), Axalto (Spain), MSZ (Russia), Nyirtavho (Hungary), Osakidetza (Spain), ISAL (Iceland), Nilüfer Munic. (Turkey), IETT (Turkey), Hospital Infanta Elena (Spain), Mando (Poland), GHA (UK).
- **Official Assessor Trainer** in Spain since 2002, in collaboration with EFQM RPOs: Euskalit, FNE, ADER.
- Trainer in additional issues such as: Excellence management, Site Visits, Submission documents, etc..
- Many customers with high recognition levels (400+, 500+ and European Prize). **More than 50 clients in EFQM consultancy.**

ADDITIONAL INFORMATION:

- ✓ Member of the Board of Directors of the local Business Association
- ✓ Associated Professor at University (Quality Management – “Universidad de Navarra”).
- ✓ Teacher at different Executive MBAs.
- ✓ Official and licensed trainer (by the EFQM’s RPO: Euskalit) on EFQM management and assessments, strategy planning and process management.
- ✓ More than 30 conferences in collaboration with different institutions.

CAREER:

Period	Company	Job / Title
Since 2.004	ACORDE CONSULTING	Founding Partner, CEO and Senior Consultant
2.000/2.004	SOLUZIONA NOVOTEC	Total Quality Manager
1.993/2.000	SPRI, S.A. (Basque Industrial Development Agency)	Quality and HR Manager. (1996-2000) Deputy Secretary General (1995-1996) Research Department (1993-1995)



EFQM[®]
Ambassador

1.992	Arthur&Andersen	Technician
-------	-----------------	------------