

## Dr. Jan Hendrik Peters

### Senior Management Consultant, Owner

Jan Hendrik has a longstanding experience in public service as well as in private sector work environments comprising of



- leading groups, departments, projects, and programmes
- working in a national and international environment in hierarchical as well as informal structures
- scientific as well as applied development and research
- structural development of organisations
- introduction of new working methods
- reshaping and simplifying processes
- training and coaching of employees
- applying for and leading national and international funded projects
- organisation of workshops and conferences
- writing and reviewing articles for scientific journals
- preparation of EFQM self-assessments
- EFQM assessments in the EEA process since 2011

based on his scientific education in

- Physics at the University of Hamburg and University of Washington (Seattle) – M.S. (1984), Dipl.-Phys.(1986), Dr. rer. nat. (1990)
- Business Management at the Hochschule der Wirtschaft FH Nordakademie in Elmshorn, Germany – MBA (2003)

and a continuous training in fields like

- Product Management
- Labour Law
- Tax Law for Research and Development
- IP and license law
- Intercultural behaviour
- Communication and conflict management
- Management and Leadership Principles

- Excellence Management

Besides EFQM he is a member of the following organisations

- DPG – Deutschen Physikalischen Gesellschaft (Deutschland)
- SPIE – an international society advancing an interdisciplinary approach to the science and application of light (USA)
- BEX – The Business Excellence Institute (Dublin)
- Silicon Saxony – a trade association for the semiconductor, electronic, microsystems and software industries. (Dresden)
- BDU Service Network – a service organisation of the German association of business consultant (Bundesverband Deutscher Unternehmensberater)
- And is an accredited business consultant in the German states Thuringia and Saxony for publicly funded consultancy projects

He therefore has access to a wide range of information and large cooperation network.

He gained his professional experience at

- Director of Product Strategy and New Business Development, Carl Zeiss SMT GmbH, Jena, Germany (Semiconductor Equipment)
- Senior Research and Development Manager, Advanced Mask Technology Center, Dresden, Germany (Semiconductor Photomask Manufacturer)
- Deputy Director Technical Infrastructure, DESY, Hamburg, Germany (Public Laboratory for Particle Physics and Synchrotron Radiation Research)
- Head of Technology Transfer and Licensing, DESY; Hamburg, Germany
- Head of User Consulting Group, DESY; Hamburg, Germany
- Scientific Associate, CERN, Geneva, (European Laboratory for Particle Physics)
- Scientific Associate, University of Hamburg, Germany
- Research Assistant, University of Washington, Seattle, USA

Contact information

- Dr. Jan Hendrik Peters
- Eduard-Bilz-Str. 19, 01445 Radebeul, Germany
- Phone +49 351 895 6256
- Mobile +49 172 799 6829
- [efqm@bmbg-consult.de](mailto:efqm@bmbg-consult.de)
- [www.bmbg-consult.de](http://www.bmbg-consult.de)
- VAT No DE 815664079