



Kasper Hillgaard Mühlbach

Personal

Nationality: Danish.
Born November 21st, 1971.
Married to Pernille Mühlbach.
Together we have Silja Marie Mühlbach & Maise Cornelia Mühlbach

Current

20091201 – Owner of evaluense ApS

EFQM Team Leader Award Assessor 2016

EFQM Deputy Team Leader Award Assessor 2014 (EEA 2014)

Trainer/instructor on DNSV-GL's certified Quality Management Education for Quality Managers in Denmark

EFQM Award Assessor 2013 (EEA 2013)

EFQM Business Excellence Advisor

EFQM Award Assessor 2012 (EEA 2012)

Rather experienced with certification processes, system development and implementation, audits and training.
I have international level and e.g. been training key employees in South Korea, China and Vietnam, US, Denmark, Sweden, Italy, Canada and Spain.

Development of courses and training in audit focusing on evaluation of effectiveness and maturity regarding organizations ability to execute quality strategies.

Development of courses and training in management and communication with a systematic approach – this done with humour, outlining perspectives and making the attendants reflect.
I have trained hundreds of auditors and managers on all different levels from novices to auditors who wanted the highest international level.

I have worked with appreciative enquiry in different aspects and development of cultures and understanding of own influence of quality, product, working environment and why mutual understanding and conflicts emerges across organizational lines.

Besides audit, I do maturity assessments and benchmarks on an international level and is a part of [EFQM](#)'s Award Assessor team.

I conduct different types of audits; internal, second party and third party (ISO 9001:2008 and ISO 14001:2004) and I am IRCA certified Lead Auditor, QMS 2008, QMS 2015 and EMS.

Courses/Training

EFQM Team Leader, EFQM, ATL, January 2016

ISO 9001:2015, upgrade course, DNV-GL. October 2015

EFQM Master Assessor, EFQM, MAT, December 2013

FSC requirements and audit, NEPcon, February 2013

EFQM Model 2013 Upgrade Training, EAT

Knowledge Sharing, Groome, October 2012

EFQM Model 2010 Assessor Training EAT, April 2011

ISO 9001:2008 upgrade course, FORCE Technology, January 2009

Legal requirements of quality management in municipal environmental administrations, August 2009

IRCA certified auditor, February 2009

Monitored and approved as Auditor ISO 14001:2004 for FORCE Certification, January 2008

Monitored and approved as Lead Auditor ISO 9001:2000 for FORCE Certification, December 2007

Authorized JTI-user (Jung's Type Index), December 2007

Lead auditor ISO 9001 education FORCE Technology, May 2006

Danish Environmental Leg. For auditors and system managers. April 2006.

Lead auditor ISO 14001:1996 education FORCE Technology, September 2002.

Have been coached intensively in spring and autumn 2005.

Since 1999 I have taken several courses primarily in GMP, quality management and safety

Conferences

EFQM Forum 2016 – Beyond Excellence

The new ISO 9001:2015 February 2015, DFK Conference
Moderator

EFQM Forum 2014

Appreciative Enquiry in the audit process, ArbejdsmiljøNET conference 2014, speaker

Good Practice Visit, PostNord, October 2013

Goal-oriented competence management (speaker) at DFK Conference, December 2012

EFQM Award Forum 2012, October 2012

Quality Culture (speaker) at DFK Conference, September 2012

Audits and Results, December 2011

EFQM Award Forum 2011, October 2011

Best in Class, September 2011

Future Audits, December 2009

Leadership in Quality Management, October 2008

The New Auditor, November 2007

Quality management in the health sector, November 2006

The Danish Quality Model, October 2006

A handwritten signature in blue ink, appearing to read 'Kaj H. Hultbæk'.

Signature