

EFQM Member Ambassador's Profile



Organisation: Volvo Car Corporation

Job title: Program Lead VMS/Process Assessment & Audit

Profile

- **Can you introduce yourself shortly?**

Yes, I have several roles in my worklife today. Developing the Management system at Volvo Cars group, President of the Swedish Association for Quality, Chairman of the Board for Qvalify which is the leading company for certifying Management systems in Sweden and of course my Ambassador role at EFQM.

- **How did you start your EFQM adventure?**

I was responsible from 1996-1999 to do self-assessments of Volvo Car Group Engine division where I worked then. 1999 was also the first year I participated for the first time in EEA(EQA at that time)

- **A brief description of your organisation's use of EFQM?**

Today, not the main stream tool, but it is used for different purposes and there is considerable awareness of it.