

EFQM Member Ambassador's Profile



Organisation: Philips Lighting

Job Title: Quality Excellence Specialist

Profile

Peter Browning has worked in Philips Lighting since 1999 and is currently Business Excellence Leader at the global headquarters in Eindhoven, The Netherlands. He joined Philips Electronics in 1974 and has worked in many sectors in a wide range of roles. The “red thread” throughout his working life, in whatever role, has been driving business performance improvement towards excellence. His personal joy in work life is to coach and support others to develop to their full potential.

Philips was a founding member of EFQM and as such Peter has always kept abreast of the developments in the EFQM and the excellence model since joining Philips Lighting in 1999. He has actively applied the model internally, contributed to external assessments and is a member of the EFQM community of practice on the future of the EFQM Excellence model.

After a period of significant industry-wide transformation, Philips Lighting has renewed its journey on the road to excellence. Peter is leading the executive training and development of the use of the EFQM Excellence model.

Peter is English, passionate about cricket, pretends to himself to be an amateur musician and hates waste. According to his three daughters, he is a “neat freak”!