

# THE EFQM ASSESSOR DEVELOPMENT PATH



## ADDING VALUE TO YOUR MANAGEMENT CAREER

### EFQM ASSESSOR DEVELOPMENT PATH CALENDAR 2019

#### BASIC ASSESSOR TRAINING

E-learning course available at all time throughout the year. Registrations can be done through the EFQM webshop.

#### EFQM ASSESSOR TRAINING

This 2-day course is delivered in the EFQM Offices in Brussels.

- 14 & 15 February 2019
- 11 & 12 April 2019
- 6 & 7 June 2019
- 4 & 5 July 2019
- 12 & 13 September 2019

All registrations can be done through the EFQM webshop.

#### EFQM QUALIFIED ASSESSOR TRAINING

This 3-day course is delivered in the EFQM Offices in Brussels.

- 6 - 8 February 2019\*
- 22 - 24 May 2019
- 25 - 27 September 2019

\*still in time to take part in the EFQM Excellence Award Assessments 2019.

All registration can be done through the EFQM webshop.

The EFQM Assessor Training and Qualified Assessor Training are also delivered through our EFQM office in Middle-East (Dubai).

*A special Update Training for the participants to these 2019 training will be organised after the launch of the EFQM Model 2020.*



# THE EFQM ASSESSOR DEVELOPMENT PATH

*Prepare yourself to join a network of world-class assessors performing EFQM Assessments in organisations at all maturity level, from starting through to role model.*

*Become an EFQM Assessor*

## THE BASIC ASSESSOR TRAINING

### NEW TO THE EFQM MODEL AND SELF-ASSESSMENT

The Basic Assessor Training is an online course that provides you with an introduction to the three components of the EFQM Excellence Model - the Fundamental Concepts of Excellence, the Criteria and the RADAR logic, and a first look at what self-assessment is.

Through short learning videos and practical exercises, participant will gain a basic understanding of the Model and how to conduct a self-assessment. At the end of the course, participants have to perform a short test to receive their certificate.

## THE EFQM ASSESSOR TRAINING

### KEY TO YOUR FIRST EXPERIENCE AS AN EFQM ASSESSOR

The EFQM Assessor Training is a pass or fail 2-day course that will enable you to develop essential assessment skills using the EFQM Excellence Model leading to becoming an EFQM Assessor. After the completion of this course, you will be able to:

- Understand the approaches to internal and external assessment;
- Apply the concepts and details of the EFQM Model and RADAR tools to produce value-adding performance analysis;
- Work together with others in an assessment team environment;

The EFQM Assessor Training gives you a deep knowledge of the EFQM Excellence Model and assessment techniques, thus facilitating their use within your organisation. Whether you are thinking of getting ready for your first assessment, or you have some assessor experience, you can learn new knowledge and skills at all levels.

The EFQM Assessor Training will help you to conduct a self-assessment within your organisation or to join a Recognised for Excellence assessment team as a "Junior" assessor, and gain extraordinary hands-on experience.

## THE QUALIFIED ASSESSOR TRAINING

### A UNIQUE WAY TO BUILD EXPERIENCE

The Qualified Assessor Training is a pass or fail intensive 3-day course focused on practical application of assessor competences and aimed at further developing the understanding of an organisation's context and strategic priorities. This training's purpose is to produce skilled and qualified assessors ready to:

- Perform robust Committed to Excellence, Recognised for Excellence or EFQM Excellence Award assessments
- Deliver balanced high-added value feedback for all applicant organisations at both strategic and operational levels
- Make a valuable contribution to an external assessor team

The Qualified Assessor Training will further develop your assessor competences and confirm your experience through team work and discussion forums. This intensive course will be supported by a case study enabling you to perform a close to real-life assessment of an organisation applying for an EFQM Level of Excellence.

## EFQM EXCELLENCE MODEL 2020

The EFQM Excellence Model 2020 will be launched in October 2019. For all participants to the EFQM Assessor Training or the Qualified Assessor Training, a special upgrade course will be organised.

All 2019 participants will be personally invited to join the upgrade session which will enable them to update their certificate to the 2020 Model version.

**FOR MORE INFORMATION ON THE EFQM ASSESSOR DEVELOPMENT PATH, PLEASE VISIT [WWW.EFQM.ORG](http://WWW.EFQM.ORG), OR CONTACT US THROUGH [TRAINING@EFQM.ORG](mailto:TRAINING@EFQM.ORG)**