The EFQM Global Award 2022
About EFQM

EFQM is an innovative, not-for-profit organisation, fusing data-driven insights, curated learning and development and networking opportunities for the benefit of organisations and individuals worldwide.

Working across international borders, we support leaders as they manage cultural change and transformation to deliver performance improvements and benefits for their key stakeholders.

Through our carefully designed portfolio of products and services, we provide a looking glass for organisations and individuals to examine where they are and to help put a spotlight on where action is required.

By becoming a successful partner to organisations around the world, we can deliver on our own ambition – to build a better future for people, for communities and for organisations themselves.
For 30 years, the EFQM Model has been a world-leading platform that guides and inspires organisations to improve themselves. EFQM celebrates more than 1000 organisations a year that seek to be recognised by the outside world as organisations that challenge themselves to become better. We recognise organisations that may have a small team operating vital services in the Third Sector, midsized manufacturing companies providing employment and prosperity to their regions and multinationals competing across many markets and geographies.

These organisations seek recognition not just to celebrate. They want to test themselves and set an improvement path so they can face the challenges of change, competition and the increasing demands of stakeholders and customers. You need courage and leadership to take a breath and reflect on how well your organisation is living its purpose, creating value and delivering results. Only the best leaders will hold a mirror up to themselves to improve and build a sustainable future.

In 2021, we are still experiencing challenging times for our communities, our organisations and our people. For an organisation to take the leap and enter the EFQM’s Global Award or Global Challenges sets you apart. It takes resilience and a winning mindset. The experience will bring countless benefits to your people and your stakeholders. The impact will be long-lasting and recounted for many years.

I hope you are that leader who wants to inspire your team and open your doors to EFQM and highlight to your community, stakeholders and the world how you operate every day as an outstanding organisation.

Regards,

Russell Longmuir,
Chief Executive Officer
THE EFQM GLOBAL AWARD

The objective of the EFQM Global Award is to recognise outstanding organisations worldwide, whether private, public or not-for-profit. These organisations demonstrate an indisputable track record of success in turning strategy into action and the continuous improvement of their performance.

The EFQM Global Award is supported by one of the most challenging assessment processes. To assess organisations and identify good practices, an international team of 4 to 8 experienced professionals, all trained in EFQM’s rigorous assessment process, spend one week on-site. They review documents and interview individuals and teams to analyse how effectively the organisation performs in the delivery of its strategic objectives.

The Assessors’ feedback report provides a wealth of value-adding input to help the organisation improve at a strategic level. The report is then presented to an independent Jury that decides the level of recognition for each applicant organisation. Throughout the process, the interaction with the assessment team enables an organisation to gain expert insights to tackle its future challenges.
EFQM GLOBAL AWARD ASSESSORS

The EFQM Global Award is supported by one of the most rigorous assessments in the world.

The EFQM Assessor community consists of hundreds of EFQM trained professionals from a wide variety of organisations around the globe. They contribute their expertise and their time to perform the EFQM assessments, including our recognition scheme's pinnacle, the EFQM Global Award - one of the most challenging and robust business assessments in the world.

EFQM Assessors come from a broad and diverse range of organisations - from the private and public sectors, from SMEs to global multinationals and from various industry and service sectors. They bring a wide range of experience and knowledge to the assessment process.
BENEFITS

By entering the EFQM Global Award 2022, organisations can derive significant value by:

• Gaining international visibility by being recognised against the EFQM Model demonstrating outstanding organisational performance.

• Acquiring highly valued feedback that identifies and helps understand the gaps and possible solutions available, empowering progress and significant improvement in an organisation’s performance.

• Fully understanding the EFQM philosophy and the range of intelligence tools we offer, including applying them for effective results.

• Motivating your people. The ambition and thrill to succeed inspires, motivates and energises your employees at all levels of the organisation in a positive and constructive atmosphere.
The EFQM Global Award is an annual event designed to recognise the world’s best performing organisations, whether private, public or not-for-profit. It recognises leaders with an indisputable track record of success in turning strategy into action and continuously improving their organisation’s performance.

During the annual Gala Dinner, taking place in a different city every year, we reveal and celebrate the Winners. Due to the global pandemic in 2020, for the first time in its history, the EFQM Global Award was held virtually. EFQM hopes that conditions will allow a return to a face-to-face ceremony in 2022.
EFQM GLOBAL AWARD SCHEDULE 2022

Dual Pathway Options for Assessment

**Option 1: Site-visit in 2021**

- Application Deadline: September 2021
- Site-visit: by mid-December 2021
- Feedback Report: a month after the site-visit
- Follow-up visit: between May & July 2022 (Options: remote, blended or on-site)
- Revised feedback report: by July 2022

**Option 2: Site-visit in 2022**

- Application Deadline: December 2021
- Site-visit: by end of June 2022
- Feedback Report: a month after the site-visit

**Jury meeting: September 2022**

**EFQM Global Award Ceremony October 2022**
The EFQM Global Award Winners 2021

“We are proud to receive the Global Award by the EFQM for the second time and to be the first organisation outside Europe to receive this prestigious award, surpassing prominent global organisations.”

HE Saeed Mohammed Al Tayer, MD & CEO of DEWA

“The awards represent recognition of more than a decade of work, with the last two years especially intense”

Juan Antonio Álvaro de la Parra, CEO of the Hospital Universitario Fundación Jiménez Díaz

“The EFQM Global Award is recognition that our company’s practices, organisation and performance are both robust and relevant. The EFQM model is the Holy Grail for a company seeking inspiration and improvement!”

Jean-François Revel, CEO, SCLE
The EFQM Challenge and Recognition Winners 2021

“Great thanks and appreciation goes to EFQM for globally recognizing our efforts in Circular Economy.”

Jamil Bagawi, Chief Engineer, Champion of Saudi Aramco Circular Economy Program

“Winning the EFQM Global Challenge is as a culmination of the efforts made by the Women’s Police Council to ensure community happiness, and to empower and enhance the role of women in police work through the application of international best practices in this field.”

Major General Dr Abdul Quddus Abdul Razzaq Al Obaidly, Assistant to Commander-in-chief for Excellence and Pioneering Affairs

“To be able to stand here today is the result of a great vision and systematic 20 years of work with a highly motivated team. We take these awards with enormous joy, but also with great humility contrary.”

Dr. Gerd Hartinger, CEO GGZ
“As the first police force to achieve the 6 stars recognition with the EFQM 2020 model, and the first organisation to ever receive a recognition for outstanding achievement in community partnership in the EFQM awards, Abu Dhabi Police is very proud of this leading position, which clearly reflects its investment in a safe and secure society in the safest city in the world for 5 years in a row.”

Major General Maktoum Ali Al Sharifi, Director-General of Abu Dhabi Police

“It is a great pride for Keolis Lyon and all of its employees to be a finalist for the EFQM Global Award and to receive this award for the special attention we pay to our passengers. It recognizes the efforts, the commitment, openness and listening of our 4,600 employees at the service of the Greater Lyon area inhabitants.”

Laurence Eymieu, Managing Director of Keolis Lyon

“We are proud and humbled to be recognized as a 7-star organisation, the highest recognition level awarded by the EFQM. The Assessor Team and Jury confirmed an indisputable track record of success in turning strategy into action and the continuous improvement of performance.”

Dr Franz Decker, Senior Vice President Manufacturing & Technology, Board of Management at BMW Brilliance Automotive